



ZIPAIR will launch Tokyo (Narita) – Honolulu route on December 19

November 20, 2020

Tokyo, November 20, 2020 – ZIPAIR Tokyo will launch a new passenger flight service to Hawaii between Tokyo (Narita International Airport) and Honolulu (Daniel K. Inouye International Airport) beginning December 19, 2020. ZIPAIR plans to operate 16 round-trip flights through the end of January 2021, including year-end and New Year's holidays, to offer travelers a new option to and from Japan and Hawaii.

1. **Flight Schedule:** Tokyo (Narita) – Honolulu

Flight	Depart	Arrive	Operating day
ZG 2	Narita (NRT) 8:15 p.m.	Honolulu (HNL) 7:55 a.m.	Dec. 19, 22, 25, 26, 28, 29, 30 Jan. 2, 3, 4, 8, 9, 10, 16, 23, 30
ZG 1	Honolulu (HNL) 9:55 a.m.	Narita (NRT) 2:30 p.m. +1	Dec. 19, 22, 25, 26, 28, 29, 30 Jan. 2, 3, 4, 8, 9, 10, 17, 24, 31

- Flight schedule is subject to government approval.
- The schedule after January 2021 will be announced as soon as decided.

2. **Sales Start**

Flights between Dec. 19, 2020 and Jan. 31, 2021

November 20, 6:00 p.m.

Website: <https://www.zipair.net>

- This service is subject to receipt of government of operating authority.
- Booking from the United States is available through our contact center.

3. Airfares

Two types of airfares are offered: "ZIP Full-Flat," which is a fare for higher-grade "ZIP Full-Flat" seats, and "Standard," which is a fare for regular seats. As part of the "Standard" fare, the "U6 Standard" fare for children under seven years of age is offered for a flat rate of USD64 one-way fare. This will enable all children, including infants under two years old, to be seated.

(1) Seat Fare

Fare Types	Effective period	Fare (per seat, one-way)		Age
		Tokyo – Honolulu	Honolulu – Tokyo	
ZIP Full-Flat Value	Dec. 19, 2020 – Jan. 31, 2021	JPY 59,800 – JPY 535,000	USD 544 – USD 7,607	7 years and older
Standard Value		JPY 19,800 – JPY 392,000	USD 180 – USD 3,082	7 years and older
U6 Standard Value		JPY 7,000	USD 64	Less than 7 years

- In addition to the airfare, airport charges, fees, and taxes are required.
- Each fare includes maximum of 7kg of carry-on baggage.
- Additional fees apply for ordering meals, check baggage(s), and advance seat selection.
- Airfares except "U6 Standard Value" will fluctuate subject to available remaining seats.

(2) Airfare Rules (「ZIP Full-Flat Value」、 「Standard Value」、 「U6 Standard Value」)

Flight Booking	On ZIPAIR Website or at ZIPAIR Contact Center.
Purchase Deadline	At least 90 minutes prior to the scheduled flight departure.
Date Change	Not permitted.
Refund	Not permitted.

- At ZIPAIR Contact Center, an Administrative Fee will apply for each one way per person in case of a new purchase.
- For more information, please visit the ZIPAIR website.

About ZIPAIR Tokyo, Inc.

ZIPAIR Tokyo is Japan's first long-haul international LCC (Low-Cost Carrier) and is wholly owned by Japan Airlines. Based at Narita International Airport, ZIPAIR Tokyo operates passenger services on the Narita - Bangkok and Narita - Seoul routes.

Our mission at ZIPAIR is to be the NEW BASIC AIRLINE that defines a new standard that is neither a full-service carrier nor a low-cost carrier.

"NEW BASIC" is not just about controlling costs but incorporating the aesthetic details typified by Japanese airlines and creating a new airline that shortens the sense of time.

We want to deliver a "satisfying service that is just right for customers" and "comfort enjoyed in a personal way."

Seating Configuration

Two service classes will be provided on the aircraft with 290 available seats, "ZIP Full-Flat" and "Standard." As the name suggests, the Business Class product features a 180-degree reclining seat and a spaciouly designed area with privacy in mind. The carrier's Economy Class product utilizes artificial leather on each seat while featuring an ample seat pitch and width measuring 79 centimeters and 43 centimeters, respectively.

Inflight Connectivity and Self-Ordering System

By connecting your smartphone or tablet to the inflight Wi-Fi, passengers will enjoy various inflight services at their convenience.

Passengers can utilize the Inflight Self-Ordering and Payment System on all ZIPAIR flights via the free inflight Wi-Fi system available on the Boeing 787 aircraft. Using their own smart devices, passengers can have an enhanced inflight shopping experience up in the air, similar to online shopping on the ground. Orders are placed on an inflight web portal by the passenger using his or her smart device. The order is processed through the system, and the purchased item is delivered to the passenger's seat by the cabin crew.

In addition, complimentary access to movies, music, and other entertainment content, as well as in-flight internet services, are available from their own smart devices.